CenturyLink Receives Frost & Sullivan Award for Competitive Strategy Innovation and Leadership in the MPLS/IP-VPN Services Market

Company recognized as a leading provider of MPLS/IP-VPN services in the U.S.

MONROE, La., Dec. 5, 2018 / PRNewswire / -- Frost & Sullivan has named CenturyLink, Inc. (NYSE: CTL) winner of the 2018 Competitive Strategy Innovation and Leadership Award in the U.S. MPLS/IP-VPN Services Market.

The well-known industry analyst firm recognized CenturyLink as a leading provider of MPLS/IPVPN services in the U.S. market. "To achieve excellence in competitive strategy is never an
easy task, but it is one made even more difficult considering today's competitive intensity,
customer volatility, and economic uncertainty," wrote Frost & Sullivan analyst Roopa Honnachari
in the award analysis. "Within this context, CenturyLink's receipt of this MPLS/IP-VPN services
award signifies an even greater accomplishment."

CenturyLink has a strong **Ethernet** portfolio that, when combined with its MPLS footprint, positions the company favorably in the marketplace. CenturyLink's network capabilities include approximately 450,000 global route miles of fiber, with services in more than 60 countries and over 100,000 connected buildings, including connectivity to more than 2,200 public and private data centers across the globe.

"CenturyLink is honored to be recognized for innovation and leadership by industry expert Frost & Sullivan," said Adam Saenger, vice president, networking solutions, CenturyLink. "This award attests to our ability to leverage the power of our global network and advanced networking solutions to better serve our customers' growing connectivity needs."

MPLS service delivers global any-to-any connectivity in a secure, cost-effective, and cloud-friendly way that allows service providers to apply class of service (CoS) on the bandwidth. This has resulted in a high attach rate of voice over internet protocol (VoIP) and session initiation protocol (SIP) trunking services, along with MPLS/IP-VPN services. While the industry average attachment rate has been in the 50 to 55 percent range, CenturyLink reports an above-average rate of VoIP/SIP attachment with its MPLS at 85 percent.

CenturyLink's dynamic network management capabilities to create and scale MPLS, Ethernet, and internet connections and bandwidth on demand have also attracted increased interest in its

complementary **cloud networking** offerings. It is this combination of private and public networking (hybrid networks) that allows customers to optimize network paths, reduce latency, and deliver better application performance and data privacy while moving workloads between public clouds and private data centers, or accessing these resources for business consumption.

"The emergence of SD-WAN has caused quite a ripple in the MPLS market," wrote Honnachari. SD-WAN is a critical component to customers' hybrid networking solutions, whereby the marriage of SD-WAN with the underlying network connectivity, commonly a combination of private networking (MPLS) and public networking (dedicated internet, broadband, or wireless), enhances business agility, supports customer growth, and adds a level of resiliency by leveraging multiple methods of connectivity.

CenturyLink offers <u>managed SD-WAN services</u> in more than 30 countries across North America, EMEA, and APAC, and is seeing increased demand for its MPLS services from new SD-WAN customers.

Key Facts

- CenturyLink has received the 2018 Competitive Strategy Innovation and Leadership Award in the U.S. MPLS/IP-VPN Services Market from Frost & Sullivan.
- CenturyLink is among the top service providers in the U.S. MPLS/IP-VPN market.
- CenturyLink SD-WAN, a key component in hybrid networking solutions, is now available in more than 30 countries.

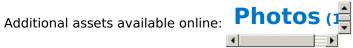
Additional Resources

- Learn more about CenturyLink's advanced business solutions at: MPLS/IP-VPN, Cloud
 Networking, Ethernet, and Managed SD-WAN services.
- See how CenturyLink delivers additional value with <u>managed services</u> and <u>IT</u>
 <u>consulting</u> expertise.

About CenturyLink

CenturyLink (NYSE: CTL) is the second largest U.S. communications provider to global enterprise customers. With customers in more than 60 countries and an intense focus on the customer experience, CenturyLink strives to be the world's best networking company by solving customers' increased demand for reliable and secure connections. The company also serves as its customers' trusted partner, helping them manage increased network and IT complexity and providing managed network and cyber security solutions that help protect their business.

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