

## **Lumen ranked first in 2021 Gartner Critical Capabilities Report for Network Services, Global for LATAM use case**

Development of Lumen platform led to several key product launches in 2020

BUENOS AIRES, Argentina, June 2, 2021 /[PRNewswire](#)/ -- [Lumen Technologies](#) (NYSE: LUMN), is ranked first in the intra-Latin America Network use case in the 2021 Gartner Critical Capabilities Network Services, Global report. Lumen also ranked second (tied) intra-North America network, third Global network, fourth intra-EMEA network and fifth intra-APAC network use cases, in the same report.

Lumen was placed in the Leaders quadrant in the 2021 Magic Quadrant for Network Services for completeness of vision and ability to execute. The complementary 2021 Critical Capabilities for Network Services, Global report provides deeper insight into service offerings by identifying which ones best fit specific "use cases" by region.

Read the 2021 Gartner Critical Capabilities Network Services, Global report:

<https://www.gartner.com/doc/reprints?id=1-260RI26A&ct=210514&st=sg>

"We believe being first-ranked among 19 vendors in the Intra-Latin America Network use case shows the industry recognizes the commitment Lumen has to successfully lead our customers into the 4<sup>th</sup> Industrial Revolution," said Hector Alonso, regional president at Lumen LATAM.

"We've built a platform, powered by network services, that provides the business solutions customers need to acquire, analyze and act on massive amounts of data. Lumen has also been named Leader in the 2021 Gartner Magic Quadrant report. We won't remain static as a Magic Quadrant Leader; we're investing in that platform and will continue delivering new product and customer experience improvements."

Lumen delivered on its vision in 2020 to further human progress through technology with key product solutions on the Lumen platform. Those include:

- Lumen Edge Cloud solutions
- Virtualized network services – Adaptive Virtual Services
- An expansion of SD-WAN offerings
- Key enhancements to portal/API capabilities

Through its adaptive networking capabilities, Lumen also quickly and seamlessly met the new demands placed on global businesses during the early stages of the pandemic. As a technology

leader, Lumen immediately recognized the shift and leveraged existing capacity on the backbone network, rolling out enhanced work from anywhere solutions with built-in connected security, protecting customers' data and business continuity.

Additional Resources:

- See our announcement about Lumen named Leader in the 2021 Gartner Magic Quadrant for Network Services, Global Report: <https://news.lumen.com/2021-03-09-Lumen-named-a-Leader-in-the-2021-Gartner-Magic-Quadrant-for-Network-Services-Global>
- Read more about our Magic Quadrant Leader recognition in a blog by Shaun Andrews: <https://blog.lumen.com/how-customers-benefit-from-our-commitment-to-leadership-today-and-tomorrow/>
- Read our Lumen Edge Compute announcement: <https://news.lumen.com/2020-12-08-Enterprise-customers-can-tap-into-the-power-of-the-Lumen-platform-with-Lumen-R-Edge-Compute>

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*Gartner Critical Capabilities for Network Services, Global, [Bjarne Munch](#), [Danellie Young](#), [Lisa Pierce](#), 3<sup>rd</sup> March 2021.*

*Gartner Magic Quadrant for Network Services, Global, [Danellie Young](#), [Neil Rickard](#), [Bjarne Munch](#), 2<sup>nd</sup> March 2021.*

## **About Lumen**

Lumen is guided by our belief that humanity is at its best when technology advances the way we live and work. With approximately 450,000 route fiber miles and serving customers in more than 60 countries, we deliver the fastest, most secure platform for applications and data to help businesses, government and communities deliver amazing experiences.

Learn more about Lumen's network, edge cloud, security, communication and collaboration solutions and our purpose to further human progress through technology at [news.lumen.com](https://news.lumen.com), LinkedIn: /lumentechologies, Twitter: @lumentechco, Facebook: /lumentechologies, Instagram: @lumentechologies and YouTube: /lumentechologies. Lumen and Lumen Technologies are registered trademarks of Lumen Technologies, LLC in the United States. Lumen Technologies,

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Additional assets available online: **Photos (1)**



<https://news.lumen.com/2021-06-02-Lumen-ranked-first-in-2021-Gartner-Critical-Capabilities-Report-for-Network-Services,-Global-for-LATAM-use-case>