

CenturyLink is working to restore communications in eastern North Carolina

Wake Forest, NC – Hurricane Irene has caused a network outage which is impacting CenturyLink telephone and Internet services in eastern North Carolina.

CenturyLink technicians have identified the locations of the problems and will begin to repair all issues once it is safe for employees to access the areas. The company encourages customers to be prepared for severe weather season by keeping at least one telephone in the home that does not need to be plugged into a power outlet. All cordless telephones must be plugged in and will, therefore, not work during power outages.

“CenturyLink’s priority is customer service and restoring communications,” Kevin McCarter, vice president and general manager for Central & Eastern North Carolina said. “We appreciate our customers’ patience while we work to resolve this issue.”

For more information, customers are encouraged to call CenturyLink about these outages. Residential customers can call 800-788-3600, and business customers should call 800-786-6272.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States. The company provides broadband, voice and wireless services to consumers and businesses across the country and advanced entertainment services under the CenturyLink™ Prism™ TV and DIRECTV brands. In addition, the company provides data, voice and managed services to business, government and wholesale customers in local, national and select international markets through its high-quality advanced fiber optic network and multiple data centers. CenturyLink also is recognized as a leader in the network services market by key technology industry analyst firms, and is a global leader in cloud infrastructure and hosted IT solutions for enterprises through Savvis, a CenturyLink company. CenturyLink’s customers range from Fortune 500 companies in

some of the country's largest cities to families living in rural America. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit www.centurylink.com.

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