CenturyLink receives five Wholesale Provider Excellence Awards from ATLANTIC-ACM

MONROE, La. - <u>CenturyLink, Inc.</u> (NYSE: CTL) yesterday was awarded ATLANTIC-ACM's 2014 Metro Wholesale Service Provider Excellence Awards in the ILEC division for **Brand, Sales Reps, Provisioning, Billing, and Customer Service** at this year's COMPTEL *Plus* Trade Show in Dallas. This is the ninth consecutive year CenturyLink has been recognized by their customers through ATLANTIC-ACM research.

The awards are based on extensive customer surveys conducted by ATLANTIC-ACM and derived from more than 1,800 individual ratings of metro service providers by their wholesale customers.

"CenturyLink's wholesale buyers really admire their customer-facing operations, again rating them at the top of the ILECs in five categories," said Fedor Smith, ATLANTIC-ACM president.

"We're very pleased to be recognized by ATLANTIC-ACM again this year for providing outstanding service," said Bill Cheek, president, CenturyLink Wholesale. "We look forward to continuing our commitment to offer best-in-class service, now and in the future."

For more information on CenturyLink Wholesale, go to http://www.centurylink.com/wholesale/.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States and is recognized as a leader in the network services market by technology industry analyst firms. The company is a global leader in cloud infrastructure and hosted IT solutions for enterprise customers. CenturyLink provides data, voice and managed services in local, national and select international markets through its high-quality advanced fiber optic network and multiple data centers for businesses and consumers. The company also offers advanced entertainment services under the CenturyLink® PrismTM TV and DIRECTV brands. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit <u>www.centurylink.com</u>. https://news.lumen.com/CenturyLink-receives-five-Wholesale-Provider-Excellence-Awards-from-ATLANTIC-ACM