

Quantum Fiber and CenturyLink Join the FCC's Emergency Broadband Benefit program



April 27, 2021

WASHINGTON, April 27, 2021 – As a company, we strongly support the goals of the [FCC's Emergency Broadband Benefit program](#) and its mission to support households struggling to pay for internet service due to COVID-19.

Today, we officially committed to doing our part to help families stay connected during the pandemic by joining this program.



“As a leading broadband provider, we understand the essential role the internet plays in our daily lives. We’re dedicated to helping families who may be struggling with the pandemic remain connected through this program,” said Maxine Moreau, President of Mass Markets for Quantum Fiber and CenturyLink.

We know our customers count on us to keep our network running so our children can continue to learn and the world’s businesses can continue to run efficiently.

Our Quantum Fiber and CenturyLink brands will be participating in the Emergency Broadband Benefit program by offering eligible households a discount of up to \$50 a month toward their broadband service. Households on tribal lands will be eligible for a discount of up to \$75 on broadband.

As of May 12, 2021, eligible households will be able to enroll in the program to receive a monthly discount off the cost of broadband service from an approved provider. Eligible households can enroll through an approved provider or by visiting <https://getemergencybroadband.org>.

For more information on the program, please check out the [FCC's Consumer FAQ for the Emergency Broadband Benefit program](#).

Our Offer:

Customers will be eligible to sign up for this benefit on our current broadband offers. If qualifying customers are on an old rate plan, they must move to our current rate plan structure. The FCC is expected to launch the program in the coming days.

Participation Steps:

After a customer has established service with us and verified their program eligibility, they will need to visit www.centurylink.com/home/ or go directly to <https://www.centurylink.com/aboutus/community/community-development/lifeline.html> to submit their information to us. Once a customer has submitted that form, it will trigger our crediting process.

<https://news.lumen.com/Quantum-Fiber-and-CenturyLink-Join-FCC-EBB>