

Lumen named finalist in the 2021 ICXA Awards due to their exceptional customer experience



November 15, 2021

Lumen was named a finalist in the 2021 International Customer Experience Awards in the categories "Best Use of Insight and Feedback - Telecoms and IT," "CX Leader of the Year - over 5,000 employees (large organisation)" and "Employee Experience in the Crisis - Telecom and Logistics & Supply Chain."



<https://news.lumen.com/awards-lumen-named-finalist-in-the-2021-icxa-awards>