

Lumen's Commitment to a Better World: Working Towards a Sustainable Environment



April 29, 2022

Lumen has been working to advance sustainability goals for many years and is focused on creating lasting value for all our customers and stakeholders. Key to lasting value is a sustainable environment. Lumen intends to continue working toward sustainability with not only our processes, but our people. It is not just about skill; it is about heart.

Lumen's purpose to further human progress through technology has never been more critical. To enable our customers to reach their sustainability goals, we are continuing to focus on delivering innovative solutions based on [4th Industrial Revolution technologies](#). With approximately 450,000 route fiber miles and serving customers in more than 60 countries, we deliver the fastest, most secure platform for applications and data to help businesses, government and communities deliver amazing experiences.

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Our solutions enable technology to help decarbonize the economy such as:

- Smart technology used by electrical grids to reduce fossil fuel use
- Reducing travel through more efficient road transportation and travel substitution (e.g., virtual meetings and collaboration tools)
- Smarter building design, construction, and operation to conserve energy

Lumen is also taking steps to reduce our own carbon emissions and improve our environmental sustainability. The foundation of our environmental sustainability efforts is climate change mitigation. [Lumen](#) discloses its climate mitigation activities annually through the [CDP Climate Change Questionnaire](#).

Lumen is among the top 6% of all responding companies and the top 28% of companies in the “media, telecommunications, and data center services” activity group. In 2020 and 2021, CDP ranked Lumen in the Leadership category with a score of A- for our climate change disclosures.

For the past twenty years, the [Annual CDP Climate Change Score Report](#) has allowed companies to understand their score and indicate which categories require attention to reach higher scoring levels. This enables companies to progress towards environmental stewardship through benchmarking and comparison with peers, to continuously improve their climate governance.

In 2021, Lumen completed qualitative physical climate scenario analysis following the [Task Force on Climate-Related Financial Disclosures](#). This analysis focused on seven critical assets and considered the following physical climate hazards: increasing temperature, rising sea levels, and changes in precipitation, as well as inland flooding, coastal flooding, tropical cyclones, drought, wildfires, and extreme temperatures.

Our commitment to sustainability is further evidenced when the non-profit [JUST Capital](#) recently announced with its media partner CNBC that Lumen Technologies has been named to the [2022 Rankings of America's Most JUST Companies](#) and Newsweek’s list of [America's Most Responsible Companies 2022](#). Newsweek partnered with global research and data firm Statista to rank 500 of the largest public corporations that stepped up with their environmental and social responsibilities. Lumen was the only Louisiana HQ company on the list and came in at number 309 overall.

We believe our commitment to sustainability promotes the financial health of our business, the quality of service we provide and value creation for our employees, communities, customers, and investors.

As we continue to hold ourselves to the highest standards of corporate ethics and responsibility, Lumen remains committed to:

- Meeting Science Based Targets in our business operations and supply chain by 2025
- Supporting our customers' goals to reduce their energy consumption through our products and services
- Identifying next-generation climate solutions

We are guided by our belief that humanity is at its best when technology advances the way we live and work. Looking to the future, we are mindful that social responsibility and environmental stewardship are inherent in the Lumen purpose and everything we do.

You can read Lumen's [2020 Environmental Social Governance Report](https://news.lumen.com/lumens-commitment-to-a-better-world-working-towards-a-sustainable-environment) to learn more about our commitment as a technology company to a sustainable future.

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